

WS-02987A-08-0180

ORIGINAL

OPEN MEETING AGENDA  
ARIZONA CORPORATION COM

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## UTILITY COMPLAINT FORM ED

Investigator: Tom DavisPhone: 2013 MAY 29: P 2: 02 Fax:Priority: Respond Within Five DaysARIZONA CORPORATION COMMISSION  
DOCKET CONTROLOpinion No. 2013 - 110833Date: 5/29/2013Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

First:Last:Complaint By: Angela

Clark

MAY 29 2013

Account Name: Angela ClarkHome: DOCKETEDStreet:Work: (000) 000-0000City: San TanCBR:State: AZ Zip: 85143is:Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities CompanyDivision: WaterContact Name:Contact Phone:Nature of Complaint:OPPOSED  
WATER/WASTEWATER

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I strongly oppose the rate increase request by Johnson Utilities. Johnson Utilities has a monopoly on San Tan Valley and has taken advantage of its citizens. The running joke in Pinal County is "how do you find San Tan Valley" just follow your nose. The utility has poisoned it citizens with e-coli, lied about it. Got caught in the lie, was fined and continue to lie to its customers and media. The fines have cost Johnson Utilities but have not changed their behavior. Now they want their customers to bear the burden of their wrong doings. Facebook is full of stories of ill citizens, directly related to e-coli, potential home developers and potential owners that refuse to build or buy in any area that Johnson Utilities serve. I could go on and on. Their attorney's consistently minimize the impact that Johnson Utilities has on our community. Have you been to San Tan Valley? There are restaurants, barber shops, medical facilities so inundated with the smell of sewage that they are losing customers. JU simply passes these incident off as antidotal or "the smell is a bacteria that we add to the sewage to break it down". JU have neglected it responsibilities to insure that we have a safe and reliable source of water, all in the name of bigger profits. Now JU comes to the commission to ask for permission to increase it rates. It will not go into infrastructure, but will go into the pockets of it's owners. If granted, the commission will continue to empower and financial enhance a utility that care little for its customers and values the dollar over safety. When I moved to San Tan Valley I was shocked at the price of water/sewage, it cost me \$50 more to refill my pool than it did 2 years ago, my bill this month is \$170, \$50 of that is a tax. This is insane, how much more are we going to have to pay for water we don't even feel safe enough to use.

\*End of Complaint\*

Utilities' Response:Investigator's Comments and Disposition:

5/29/13: Entered for the record and docketed

\*End of Comments\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 5/29/2013

Opinion No. 2013 - 110833

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